



**Croydon
Neighbourhood
Care**

**Edition 4
Date: 9th April 2020**

Bulletin

IMPORTANT

Please regularly check the [council's website](#) to find out the latest guidance and information about support in Croydon

Support for people who are clinically extremely vulnerable because of medical conditions

If you have a medical condition which makes you extremely vulnerable to coronavirus, and have received a letter from the NHS, you will need to register for support to get essential food deliveries and medical supplies.

If you have not received a letter, you can register yourself (or do this on someone's behalf).

Register on GOV.UK or call 0800 0288327

If you're high risk and need urgent support

Croydon have a dedicated helpline for vulnerable residents:

Phone: 020 8604 7787 Monday-Friday 9am-4pm

The phone lines are very busy and if you are having trouble getting through you can complete this form



CROYDON VOLUNTARY ACTION CORONAVIRUS SUPPORT

CVA is coordinating Croydon's voluntary and community sector effort to maintain social connections across the borough – visit their website at <https://cvalive.org.uk/>.

- ⇒ [Mapping the services](#) that are still being run and the new activities being set up to support people in need. (Please contact them with details of whatever support your group is managing to provide at connectwellcroydon@cvalive.org.uk)
- ⇒ **Helping people find support** Tel: 020 8253 7076 or 07540 720102 (Monday to Friday 10am-4pm) Email connectwellcroydon@cvalive.org.uk
- ⇒ [Recruiting volunteers.](#)

Please submit any information you would like included in the next bulletin by Monday 20th April to info@cnca.org.uk

Funding

The logo for Croydon Council, featuring the word "CROYDON" in white, bold, sans-serif capital letters on a purple rectangular background.

VCS Covid-19 Emergency Fund

The Council has established a new fund to support VCS groups that are responding directly to Covid-19 in Croydon above and beyond their normal activities and, as a result, are facing funding challenges. Funds can only be used to meet the costs of delivering services directly to residents of Croydon in response to Covid-19.

Types of costs that could be supported include, but are not limited to –

- Purchasing additional supplies, such as food, containers, PPE
- Supporting volunteer expenses
- Additional staffing costs to coordinate community action

This fund is only available to fund activities that are already underway, not new proposals. There is no minimum bid amount as many activities will only require modest amounts of money to be delivered.

The Council wants to ensure this money goes as far as possible, so please only apply for what you really need rather than the maximum bid amount.

New, small-scale/informal groups have established in response to Covid-19 and may be incurring significant costs. Groups such as this are able to apply, but are limited to a maximum award of up to £5k.

Larger, more established organisations are able to apply for a grant of up to £10k.

<https://www.croydon.gov.uk/community/advice/tsfunding/funding/coronavirus-covid-19-supporting-the-voluntary-and-community-sector>

A first wave of small grant funding is now available from a collaboration of funders.

The logo for London Community Response, featuring the text "London Community Response" in white, serif font over a dark, textured background that appears to be a night cityscape.

This is for urgent needs so that you can cover costs that you are incurring right now to support communities affected by the covid-19 outbreak and the move to social distancing, **with a focus on food and essentials**. This funding is intended to enable you to cover these essential and urgent costs so that you can carry on providing support. You can apply now for a grant up to £5,000 for these immediate and urgent needs.

Here is the link for further details:

<https://londoncommunityresponsefund.org.uk/>



As the impacts of the measures to control COVID-19 grow, the National Lottery Community Fund continues to award grants and support local communities to deal with the challenges posed by the lockdown

All funding decisions they make for the next six months will prioritise getting funding to groups best placed to support their communities at this vital time focusing initially on existing grant-holders and applicants.

They will prioritise:

- Organisations supporting people who are at high risk from COVID-19
- Organisations supporting communities most likely to face increased demand and challenges as a direct result of COVID-19
- Organisations with high potential to support communities with the direct and indirect impact of COVID-19



The [Nudge Foundation](#), based in Croydon, is looking to support local hard-working charities and groups and they have opened the next round of their **Nudge Foundation Community Grants**.



- Deadline for applications is at **5pm on Monday 27 April 2020**.
- Application forms can be filled in online or downloaded from <https://www.nudgefoundation.org.uk/grants/>
- Three applicants will be selected:
 - * One award for £1,000
 - * Two awards for £500 each.
- Charities and groups must fulfil the criteria of at least one of their charitable aims: social mobility, youth opportunity and community cohesion.
- Organisations who fulfil their charitable aims but are also tackling issues related to COVID-19 will be given priority.
- The beneficiaries of all grant funding should be within the London Borough of Croydon.

If you need any further information contact foundation@nudgefactory.co.uk

Coronavirus information for carers

[The Carers Information Service](#) has put together a special e-bulletin summarising support available in the community for those who are vulnerable, isolated or struggling financially:

<https://mailchi.mp/carersinfo/coronavirus-e-bulletin-for-carers>

**Carers
Information
Service**

You can also download a carers emergency card online to show emergency services that you care for someone: <http://www.carersinfo.org.uk/assets/content/20-018-emergency-e-version-complete.pdf>

The Carers Information Service website has the latest updates about the service <http://www.carersinfo.org.uk/coronavirus> and Carers UK has further information for carers: <https://www.carersuk.org/help-and-advice/health/looking-after-your-health/coronavirus-covid-19>

At this difficult time, it is important to stay well informed. Please sign up to the Carers Information Service e-bulletin for information and updates for carers in Croydon: <http://eepurl.com/gPhVZL>



Croydon Mencap have created a website page with a wealth of useful information and links to resources that will be of help during the current crisis. It includes details of online access to music, fitness, theatre and lots more.

<http://www.croydonmencap.org.uk/covid-19-2020/coronavirus-useful-links/>



There are always people who will take advantage. Please share the guidance booklet from Metropolitan Police's booklet (attached)



CVA's [mailing](#) contains details of the latest activities and resources to support you through the Coronavirus outbreak.

There are a number of care

**CROYDON
WORKS**

vacancies on the [Croydon Works website](#)

**NOW
HIRING**

The Wellness Centre, Croydon BME and Off the Record have compiled details of Free Support Numbers and Resources. Please see the attachment for further details.



Croydon Neighbourhood Care Association's Befriending Service – during Covid-19 pandemic



At CNCA we have the only complex befriending service in Croydon, providing befriending to frail, elderly, housebound people with complex needs and often a dementia diagnosis. We support those very vulnerable clients to stay safe in their own homes.

Many people are more isolated than ever before due to the Covid-19 virus, and we are working closely with the Council and other community partner organisations to provide befriending support to these most vulnerable people.

In partnership with Age UK and our member groups, we will provide comprehensive befriending support to individuals over 60 across the borough.

CNCA's role will be to provide a telephone befriending service specifically for individuals who are over the age of 80, infirm, isolated and housebound, with little or no contact with other people. All referrals that do not meet this criteria, will be passed on to Age UK and our member groups.

During the Covid-19 pandemic, we are taking referrals from:

- People with complex needs
- Living alone and isolated
- Living in London Borough of Croydon
- Housebound
- Minimum of 80 years old

We cannot work with:

- Under 80s
- People who live outside the London Borough of Croydon
- People who already have sufficient support

If you know of anyone who may benefit from our service, please contact us on 07926 524572 or email us at info@cnca.org.uk for a referral form.

A number of **Zoom meetings** have been set up in conjunction with Croydon BME Forum.

Zoom Meeting INVITE

JOIN US ONLINE FOR A DISCUSSION ON
Simple practical ways to boost the immune
system and Healthy Eating With
Ceonia Dietitian RD.

Date: Thursday 9th April 2020
Time : 13:00
Location www.Zoom.com
Meeting Number: 385 207 6159
Password : 192306
Register on Eventbrite

In partnership with the Fresko Manna

Zoom Meeting INVITE

Hosted by
Gwenith Stacey

JOIN US ONLINE FOR A DISCUSSION ON
EXPLORING INVISIBLE MENTAL HEALTH
AND HOW WE SUPPORT EACH OTHER AND
HOW THIS IS IMPACTING ON THE YOUNG
CHILDREN AND THE ENTIRE FAMILY

Date: Thursday 9th April 2020
Time : 14:30 - 16:00
Location www.Zoom.com
Meeting Number: 385 207 6159
Password : 192306
Register on Eventbrite

In partnership with Crying Sons

Zoom Meeting INVITE

JOIN US ONLINE FOR A DISCUSSION ON
EXPLORING HOW TO SUPPORT YOUR
CLIENTS / YOUR ORGANISATION DURING
THIS PANDEMIC INCLUDING COVID-19
FUNDRAISING ADVICE.

Date: Wednesday 15th April 2020
Time : 14:30 - 16:00
Location www.Zoom.com
Meeting Number: 385 207 6159
Password : 192306
Register on Eventbrite

In partnership with the Ubele Initiative