

CNCA

Our Befriending Service: As we're a small team here at CNCA, our fabulous volunteers play a vital role in our befriending service and during March provided 46 hours of calls. Many of the people we contact have no family at all. Others have families that live some distance away or abroad - CNCA communicate with them, and liaise with other agencies where necessary, to provide the day to day support that they're unable to. Some responses from our clients:

"My befriender makes me laugh"

"I sit by the phone at 2pm knowing my befriender is going to call me"

"Your calls mean the world to me"

"I don't feel totally alone anymore"

Our member groups continue to work hard providing an adapted service including telephone befriending, prescription runs, shopping and fresh food deliveries. If you work with the over 65s, however small your organisation may be, and you're not already a member group, please get in touch with us at info@cnca.org.uk for more information.

A reminder that our DBS Service is open and we are processing applications. During March, we issued 30 DBS forms. We are delighted to welcome our new client, Big Local Broad Green... ***"We are lottery funded and are a ten-year project that covers 150 'local' areas in the whole UK. Each Big Local was awarded £1m in 2016 and the funding will all be spent by 2026. We have a community Hub in central Croydon and have three staff members. Our LTO - local trusted organisation is The Asian Resource Centre of Croydon and they have been around for 21 years. They manage our financial accounts and our decisions are resident led with all choices on expenditure filtering through our steering group made up of local workers, residents and business owners. More info available on our website at: www.biglocalbroadgreen.co.uk"***

If you need enhanced disclosure & barring checks for your organisation, have any queries or to register with us, please contact linda@cnca.org.uk.

Follow us on Facebook: [@croydonneighbourhoodcareassociation](https://www.facebook.com/croydonneighbourhoodcareassociation); Twitter: [@CroydonNC](https://twitter.com/CroydonNC);
Instagram: [@croydonneighbourhoodcare](https://www.instagram.com/croydonneighbourhoodcare) Visit our website here: www.cnca.org.uk

Here is the latest easing of lockdown guidance from www.gov.uk:

Reopening businesses and venues - GOV.UK (www.gov.uk)

The following link, which was updated on 29th March, shows the 17th May as the earliest possible date for re-opening but this would be subject to Covid restrictions, ie: the rule of six (wording below). As you know, as long as each step goes ahead and following a review of social distancing measures, June 21st is the date for total lifting of restrictions on social contact.

Step 4—No earlier than 17th May ... "At this step, both outdoor and indoor gatherings or events, organised by a business, charity, public body or similar organisation, can be organised, subject to specific conditions: that they comply with COVID-Secure guidance including taking reasonable steps to limit the risk of transmission, complete a related risk assessment; and ensure that those attending do not mix beyond what is permitted by the social contact limits (unless another exemption exists, such as for organised sport or exercise, supervised activities for children or a significant life event)".

The CNCA bulletin is issued every 2 weeks. If you've been forwarded this and would like to subscribe, please contact us at info@cnca.org.uk.

CROYDON

www.croydon.gov.uk

Are you an unpaid carer and need PPE?

In recognition of the invaluable role played by unpaid carers throughout the pandemic Department of Health

and Social Care is making free personal protective equipment (PPE) available for your use.

If you reside in Croydon and are caring for somebody (particularly if they are not in your household), you might want to consider using PPE to protect yourself and the person you are caring for. A carer is someone who looks after a family member, partner or friend who needs help because of their illness, frailty, disability, a mental health problem or an addiction and cannot cope without their support.

Croydon Council is working in partnership with the Carers Support Centre to get this to you as quickly as possible. Simply get in touch via <https://www.careplace.org.uk/> and fill out the online application form for your PPE needs. A bespoke package of PPE will be made up of items such as: Gloves, Face Protection, Hand sanitiser

If you need help to complete this form please contact the Carers Support Centre on 020 8649 9339, option 1 or email: ifo@carersinfo.org.uk

Trading Standards Croydon

Click [here](#) for the latest edition of the Information Network Bulletin from Croydon Council's Trading Standards Team. In addition to general news from the team, it includes details of some of the latest scams and fraud alerts of which they've become aware in recent months.



Here is the latest news from CVA

[Local news, networks and funding for Croydon Voluntary Sector \(mailchi.mp\)](#)



Alpkit Foundation (UK)

In response to the coronavirus, The Alpkit Foundation are prioritising funding to support projects that demonstrate an immediate impact on those affected by the crisis.

Grants are available to grassroots organisations serving those affected by the outbreak. Funding can provide support for activities which might include helping vulnerable and elderly people who are self-isolating, supporting the homeless, providing access to food, medicines or social care, supporting foodbanks, increasing the number of meals on wheels deliveries, and bringing exercise indoors. *Applications can be made at any time:* [Alpkit Foundation](#) | [Alpkit](#)

REQUEST SUPPORT FOR VULNERABLE PEOPLE DURING THE COVID-19 OUTBREAK

GoodGym can provide deliveries for vulnerable people and basic tasks for hospital discharge. Partner organisations can request help from DBS check volunteers.

www.goodgym.org



Big Local Broad Green are looking for volunteer drivers

Dear amazing Croydon residents.

We have been running a food bank and covid-19 food delivery service for the entire year!

Unfortunately, we are still getting more referrals for our service, but we have fewer and fewer volunteer delivery drivers as people return to work.

Are there any volunteers in this group, who can spare an hour once a week on Tuesdays to deliver some food parcels in Croydon?

Pick up times from our hub are between 12.30pm to 2pm every Tuesday.

Location:

Big Local Broad Green, The Broad Green Hub, 38 Keeley Road, CR0 1TF.

If anyone can help, please contact Nayim, 020 8684 3784, nayim.chowdhury@arccltd.com — with BL BroadGreen.

CROYDON TRADING STANDARDS

COMMUNITY ALERT

Lloyds Bank Scam

Lloyds bank have issued an urgent warning to everyone with an account.

Lloyds Bank customers and non-clients have been targeted over the last few days with a text message that tells them a "paired device" has been added to their account.

Others have reported that a "new payee" has been entered also.

The scam reads: "LLOYDS: A new device has successfully paired onto your account on 27/03.

"If this was not you, please visit: <http://unauthorised-payee-connect.com>."

If you are sent such a message you should not visit the site attached as the fraudulent message is not from the bank.

Another text said: "LLOYDS ALERTS: New payee R MICHAELS was successfully added on 27/03/2021.

"If this was NOT you, please immediately visit: <https://verifypayee.security.com>."

Scam text messages such as these are known as "smashing" – and they're used by cybercriminals to get access to your account.

When you click on the link you are re-directed to an official looking site and asked to enter personal or banking details.

Do not fill in this information or scammers may be able to access your funds.

You can also use 7726 to report the scam text for free to your network provider or email the issue to report@phishing.gov.uk

This is not an issue exclusive to Lloyds bank – these issues affect many financial institutions so please stay alert.

If you have any concerns over any communications you receive from a bank or service provider – please contact your service provider directly using a number on their official documentation or website or use a number you have used to contact them before.

If you have been a victim of fraud please report to Action Fraud 0300 123 2040 or Citizens Advice Consumer Helpline 0808 223 1133.

Please keep sharing your good news stories and any updates/issues
info@cncs.org.uk