

## Wishing you a very Happy New Year from us all at Croydon Neighbourhood Care Association

### **CROYDON** CROYDON'S SAVINGS PROPOSALS [www.croydon.gov.uk](http://www.croydon.gov.uk)

The Council wants to hear from you. The survey runs until 24th January. Have your say here:  
[www.croydon.gov.uk/savingsproposals](http://www.croydon.gov.uk/savingsproposals)

### **GOV.UK**

**National Lockdown information and guidance on restrictions can be found here:** [National lockdown: Stay at Home - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

### FUNDING →

The National Lottery Community Fund has launched the Local Connections Fund which will help small local organisations working to reduce isolation by building connections across their communities. The first round is open for applications from 5th to 26th January. The second round of grants will launch in the summer of 2021. Here is the link: [Local Connections Fund | The National Lottery Community Fund](https://www.localconnectionsfund.org.uk)

[tnlcommunityfund.org.uk](https://www.localconnectionsfund.org.uk)

The National Lottery Awards for All England are still open to applications that meet their criteria, including support during Covid-19. The deadline is ongoing and the link is here: [National Lottery Awards for All England | The National Lottery Community Fund \(tnlcommunityfund.org.uk\)](https://www.nationallotteryawardsforall.org.uk)

### Our Christmas boxes were so well received - thank you again to all that donated.

Here is some feedback from our clients:

*One care home manager told us that J was delighted to receive her box and although she told them she wasn't going to look inside it until Christmas day she was like a child and rummaged through an hour after receiving it when no one was about.*

*D said it was lovely to have something to open on Christmas day especially as he would be alone.*

*P was overcome and told me we would never know how much it meant to him.*

*D was thrilled and especially loved her plant she ate the sweets after one day.*

*J, who is registered blind, said it is lovely to be able to smell the scent of the hyacinth and it has brought the outdoors inside.*

*P has had a miserable few months suffering with ill health and it really cheered him up, especially knowing someone cares about him.*

**Derrick was previously in the RAF and often speaks fondly of those times. We contacted the RAF News and they kindly sent some papers. Derrick could not believe it when he saw the RAF newspapers, he was overjoyed and looked forward to reading them while he ate his maltesers!**





## Croydon Healthy Homes Helping you heat your home and reduce your fuel bills

Croydon Healthy Homes is Croydon Council's free energy advice service aimed at Croydon residents on low incomes, and those more vulnerable to the effects of living in a cold home (especially families with young children, older residents and residents with pre-existing medical conditions). To be eligible you must pay for your electricity directly to your energy supplier, either through a direct debit, on receipt of a bill, or through a key or card (prepayment) meter.

Our team of qualified energy assessors can offer the following:

Advice about gas and electricity tariffs and payment methods. Checking you receive all the support you are entitled from your energy supplier. This could include Warm Homes Discount (a £140 discount on your electricity bill), and support through the Priority Services Register. Using OFGEM accredited price comparison sites, assisting you find the best fuel tariffs for you, and if want to change to the new tariff, supporting you switch. Advice about any debt you owe to your energy supplier. Advice about discounts and support from your water company (such a 50% discount on your water bill); advice about Smart Meters.

If you own your home or if you rent it from a private sector landlord we can also offer:

An assessment to see if your household and home meets the eligibility criteria for grant funding for larger energy efficiency measures, for example insulation and new heating systems. Information about current schemes available is on our energy advice page - [www.croydon.gov.uk/energyadvice](http://www.croydon.gov.uk/energyadvice). Advice about using the heating controls in your home, and ensuring they are set appropriately for the needs of your household. Advice about damp and mould issues (if you rent your property please seek support from your landlord before contacting us).

If you rent your home from Croydon Council or a Housing Association, please speak to their housing team for advice about possible energy improvements, your heating controls and any damp and mould issues. **Support through Croydon Healthy Homes is initially through a telephone consultation. Where appropriate and at our discretion we can offer follow up home visits and other face to face support. All face to face support is currently suspended due to social distancing rules, but expected to resume in 2021.** For more information and to apply please visit: [www.croydon.gov.uk/healthyhomes](http://www.croydon.gov.uk/healthyhomes) If you would like to discuss whether Croydon Healthy Homes can help you, please call Freephone 08002922529. You may need to leave a voicemail message

## CROYDON TRADING STANDARDS COMMUNITY ALERT

### Fake NHS texts re COVID vaccine

A dangerous fake NHS text has been circulating, telling people they're eligible to apply for the COVID-19 vaccine. Here's what it looks like. Clicking on the link (URL) takes you through to an extremely convincing fake NHS website that asks for your personal details. The site requests bank/card details in order to 'check your identity'. We know that criminals will use the confusion and urgency around the pandemic as a way to target potential victims. **Please do not click on any links such as these.** The full article published by 'Which?' can be found at: <https://conversation.which.co.uk/scams/scam-nhs-covid-vaccine-text-message/>

**A** NHS: We have identified that you are eligible to apply for your vaccine. For more information and to apply, follow here: [uk-application-form.com](http://uk-application-form.com)



NCVO is currently hosting an online eLearning course on the roles and duties of trustees. This interactive course lets you study at your own pace and can fit around your schedule and priorities. Trustees play an important role in making sure charities are well managed and can achieve their aims. Understanding your duties as a trustee will help you run your charity effectively, keep to the law and make a bigger difference. NCVO, in partnership with the Foundation for Social Improvement (FSI), have created an accessible, interactive trustee eLearning course that you can study at your own pace, at a time that suits you. The pricing structure is based on your organisation's gross annual income. NCVO members also receive a **30% discount** off training prices. [EARNING: Roles and duties of trustees](#) | [NCVO Events](#)

### CNCA's DBS Service

Please contact us with your DBS applications and get in touch with any enquiries. We are currently collecting postal applications weekly so they may take slightly longer than usual.



Rowland Brothers foundation charity: We provide excellent & professional bereavement aftercare & support that is free of charge. This is done 1:1 or in groups: in person, by phone or online via zoom etc. We run an online digital bereavement support group every Thursday 12.30-2pm. Outside lockdown we also run bereavement support drop ins (called 'Never Alone') every Monday at the Wellness centre and every Thursday lunchtime at Matthews Yard café. We have another part of the team who offer free expert advice on wills, probate, pre-paid funeral plans, lasting power of attorney etc. We offer training on all aspects of bereavement to various organisations including schools, HR departments, religious ministers, registrars, and many more. Contact us by email on: [aftercare@rowlandbrothers.com](mailto:aftercare@rowlandbrothers.com)

### Virtual Coffee Morning

Wednesday 13th January 2021  
11 am - 12.30pm



Meeting ID: 963 5103 2669



Topic: **Mental Health & Social Isolation**  
Your questions answered by:  
Dr Vaishali Shetty (Governing Body GP Member Croydon CCG)  
Dr June Brown (Friendship Bench Project) | Susan Underhill (Programmes Director, Age UK)  
Tanya Kirrage (Senior Psychological Wellbeing Practitioner, SLAM)

## COMMUNITY TECH SUPPORT

[www.communitytechsupport.co.uk](http://www.communitytechsupport.co.uk)

**Free\* virtual & safe doorstep help for computers, tablets & mobile phones.**  
\* Eligibility: Pension credit, PIP, universal credit, carer.

Email: [info@communitytechsupport.co.uk](mailto:info@communitytechsupport.co.uk)  
Phone, Text, WhatsApp: 07523 646 277



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### What's New for Carers

Carers Information Service

Here is a link to the latest information bulletin from The Carers Information Service [Special Invitation to Carers Covid-19 Q&A \(mailchi.mp\)](#)



INFO@ARCCLTD.COM - 020 8684 3784 - WWW.ARCCLTD.COM



### CVA UPDATE

Please go here for the latest updates, from CVA including [upcoming workshops and funding opportunities.](#)

The CNCA bulletin is issued every 2 weeks. If you've been forwarded this and would like to subscribe, please contact us at [info@cnca.org.uk](mailto:info@cnca.org.uk).

Please keep sharing your good news stories and any updates/issues [info@cnca.org.uk](mailto:info@cnca.org.uk)