

## We are here for you at Croydon Neighbourhood Care

As we live through the Covid -19 pandemic our Befriending service is a vital way of keeping in touch with many of our elderly residents who are not only feeling alone and isolated but feel extremely anxious in these uncertain times.

While it is extremely disappointing that we have had to pause our home visiting service, we have adapted and used the phone to maintain regular contact and strengthen relationships with our clients whereby we offer them friendship, support and reassurance.

What our clients say:

"Your calls mean so much to me and I look forward to every Monday and Wednesday"

"I am SO happy to talk to you now you've returned from your break I can't actually speak"

"Its reassuring to know you're only a phone call away"

"You make me Laugh"

"You are much more than my befriender, you are my friend"

"Your constant support means the world to me"

**PLEASE ask for help - don't suffer in silence, if you or you know someone experiencing loneliness, we are here for you. Contact us on 0208 654 4440 or alternatively, [info@cnca.org.uk](mailto:info@cnca.org.uk)**

Margaret and Laura, Befrienders at CNCA

## **CNCA's DBS Service**

At CNCA we run a Counter-Signatory Disclosure and Barring Service (DBS) which means we issue the forms and then check and validate the information to ensure it is accurate and the supporting documents are provided. We then submit the form to the DBS service. Our DBS service is up and running as normal for all our member groups, third sector and private clients. If you would like to use our service for your DBS' please call the office and a registration pack can be sent. Please note: Our service is only for those that need an enhanced check and we no longer undertake checks for individuals (although you can apply for these yourself online).



### Foyle Foundation – Small Grants

Our Small Grants Scheme is designed to support charities registered and operating in the United Kingdom, especially those working at grass roots and local community level, in any field, across a wide range of activities. Our focus will be to make one-year grants only to cover core costs or essential equipment, to enable ongoing service provision, homeworking, or delivery of online digital services to charities that can show financial stability.

Our priority will be to support local charities still active in their communities which are currently delivering services to the young, vulnerable, elderly, disadvantaged or the general community either directly or through online support if possible. Applications are accepted all year round; we have no deadlines. Charities can apply for between £1,000 and £10,000. [http://www.foylefoundation.org.uk/how-to-apply/forms/CONxGSGS%20IGAM%](http://www.foylefoundation.org.uk/how-to-apply/forms/CONxGSGS%20IGAM%20)

## COMMUNITY TECH SUPPORT

ClearCommunityWeb provides free tech assistance for older people, adults living with disability or difficulty and carers.

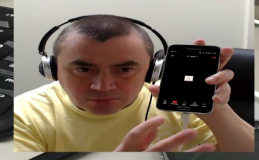
We can help remotely, and in some cases, make a home or doorstep visit.

Things we help with include: running updates, checking for viruses, installing apps, accessing email, recovering accounts, re-setting passwords, transferring files, filling in forms & helping with accessibility settings.

\*Your safety & privacy is very important to us.

All home visits adhere to strict safety guidelines.

All of our volunteers are fully DBS checked.



Web: [www.communitytechsupport.co.uk](http://www.communitytechsupport.co.uk)  
Email: [Info@communitytechsupport.co.uk](mailto:Info@communitytechsupport.co.uk)  
Phone, Text, WhatsApp: 07523 646 277



clearcommunityweb

## The Big Knit



Age UK Croydon is calling on nimble-fingered knitters in the area to get their needles clicking at double speed to make Age UK and Innocent's Big Knit the biggest event yet. For more information and how to get involved: <https://www.ageuk.org.uk/croydon/get-involved/the-big-knit/>

[fbclid=IwAR0MAYJUVDmG78pfyPBQeaB8Wbc0qFo\\_EU1o5cbdpiSUI46\\_T\\_pkbFFFpO4](https://www.ageuk.org.uk/croydon/get-involved/the-big-knit/?fbclid=IwAR0MAYJUVDmG78pfyPBQeaB8Wbc0qFo_EU1o5cbdpiSUI46_T_pkbFFFpO4)



We would like to send our very best wishes to  
Mother Pat from Waddon Community Outreach.  
Goodbye and good luck for a very happy retirement.

Helping residents heat their homes and reduce their fuel bills – an introduction to support available in Croydon

Tuesday 3rd November 11.00- 12.30

Malcolm Bell, Energy Projects Manager for Croydon Council will present on fuel poverty and the support available to residents through the new enhanced Croydon Healthy Homes Service [Book here: https://www.eventbrite.co.uk/e/croydon-healthy-homes-service-introduction-to-fuel-poverty-support-tickets-121346884799](https://www.eventbrite.co.uk/e/croydon-healthy-homes-service-introduction-to-fuel-poverty-support-tickets-121346884799)

CVSA is recruiting new voluntary sector representatives

Have a look at the opportunities below and register your interest by Friday 23rd October 2020.

For more information contact

[Kay.Rhodes@cvalive.org.uk](mailto:Kay.Rhodes@cvalive.org.uk)

<https://cvalive.org.uk/empowering-the-community/local-strategic-partnerships/>

Signup with Age UK to become a Tech Befriender:

<https://www.ageuk.org.uk/croydon/get-involved/volunteer/tech-befriender/>

## PARDNER SCHEME STORIES

We're looking for additional stories from anyone who has been involved in a Pardner scheme.

Looking for short stories up to 200 words that give an idea of why people joined Pardner schemes and still do today.

- Was it to save for a holiday?
- To save for a deposit?
- Is this something people did when they first came to the UK?

We are making a film so you have the opportunity to take part in the video shoot.

Every story used will get £25.00 M & S Voucher

A.S.K.I. Heritage Lottery Fund

FOR MORE INFORMATION

[joseph@aski.org.uk](mailto:joseph@aski.org.uk) | 07759194567 | [www.aski.org.uk](http://www.aski.org.uk)

Please keep sharing your good news stories and any updates/issues [info@cnca.org.uk](mailto:info@cnca.org.uk)

## WELDERLIES BACK TO BASICS SAVE THE DATE

EVENTS  
UNTIL  
YEAR ENDS

23rd October  
**Shades of Autumn**

6th November  
**Me and the GP  
Partnership Tool**

20th November  
**Taking Responsibility for Our  
Health & Wellbeing**

4th December  
**Staying better Winter Tips**

18th December  
**Carol sing along plus  
Christmas Surprise**

For More Contact:  
[swk@wellbeingyou.org](mailto:swk@wellbeingyou.org)



## CROYDON TRADING STANDARDS COMMUNITY ALERT TV Licensing Scams

Government funding for over 75s to receive a free TV licence has now come to an end. **If you are over 75 you do not need to do anything until the TV Licensing team write to you.**

Criminals may try to contact you in a variety of ways from scam phone calls - automated and live, texts, emails and letters. They may say you have not paid, or your Direct Debit has failed or that you now need to sign up for a licence. They will use the real logo.

**DO NOT PART WITH YOUR MONEY WITHOUT CONFIRMING THE CONTACT AND THE REQUEST IS GENUINE!**

Genuine communication about your TV Licence will include:

Your TV Licence number

Be addressed to **you** – using your last name and title if it is known to them – NOT – 'The Homeowner' or 'Tenant'

If you are unsure about any communication you have received you can call the new free **recorded information line 0800 232 1382** to hear relevant information.

If you want to talk to someone and want to query any communication you have received then please call **0300 790 6117**.

If you have access to the internet you can find out all you need to know on their relevant pages.

**Check your TV Licence number at [www.tvl.co.uk/yourlicence](http://www.tvl.co.uk/yourlicence)**

Once you have your licence number – write it down and check it against any correspondence you receive as criminals are trying to cash in on this change!