

CROYDON TRADING

STANDARDS

COMMUNITY ALERT

Croydon Trading Standards is taking part in the Scams Awareness Campaign 2020.

This annual campaign is all about creating a network of confident, #scamaware consumers who are able to recognise a scam, report it and talk about their experiences to help raise public awareness of scams.

Pension scams

If you're contacted out of the blue about a pension opportunity, chances are it's high risk or a scam.

If you get a cold call about your pension, the safest thing to do is to hang up - it's illegal and probably a scam. Report pension cold calls to the Information Commissioners Office:

<https://ico.org.uk/make-a-complaint/nuisance-calls-and-messages/>

Be wary of offers of **free pension reviews**. Professional advice on pensions is not free – a free offer from a company you have not dealt with before is probably a scam.

To find out more about scams go to the Citizens Advice webpage at:

<https://www.citizensadvice.org.uk/about-us/our-campaigns/all-our-current-campaigns/scams-awareness-campaign-2019/>

Get advice : **Citizens Advice Consumer Service: 0808 223 1133**

Report scams to **Action Fraud** at: <https://www.actionfraud.police.uk/>

or phone **0300 123 2040**