Croydon Neighbourhood Care

Central Hall

Davidson Lodge

Freemasons Road

Croydon

CR0 6PD

Email: [info@cnca.org.uk](mailto:info@cnca.org.uk)  
Tel: 020 8654 4440

**Confidential Client Referral Form   
(BEFRIENDING SERVICE)**

**\* Please see Eligibility Criteria before completing this form. Please ensure you provide as much information as possible with your referral - section in Red for office use only\***

Reference Number   Date of Referral Service Start Date

**Client Details:   
  
 Title First Name Surname**

**Address**

**Post Code**

**Telephone Email**

**Date of Birth Age   
  
Council Ward**

**Contact Details of Referring Agency   
  
 Name Agency**

**Contact no.**

**Email**

**Next Of Kin Details   
  
 Title First Name Surname**

**Address**

**Telephone Email**

**Relationship to Client**

**GP Contact Details   
  
 Name**

**Address**

**Contact no. Email**

**Current Services in**

**place :**

**Medical Issues/  
Disabilities:**

**Any other Relevant**

**Information  
(e.g. Care Plan/  
Key Safe):**

**Is Client a Carer?**

**If so, for whom:**

**Client Checks –please select appropriate box. If ‘Yes’ to any question, please obtain and add relevant details:**

**Sight Problems** Yes  No

**Hearing Difficulty** Yes  No

**Difficulty Walking** Yes  No

**Wheelchair/Walker** Yes  No

**Driver / Public Transport**  Yes  No

**Does client have A Blue Badge** Yes  No

**Details:**

**Does Client Require a Befriending**

**Telephone Call?** Yes  No

**Home Visit?** Yes  No

**Referral to Neighbourhood Care Group?** Yes  No

**Keeping In Touch?** Yes  No

**Other:**

**CNCA USE ONLY**

**Allocated To: Date:**

**Added to Excel Spreadsheet:**  Yes  No

**Referred to Another Agency:** Yes  No

**If Yes, what Agency: Date:**

**Start date of Service:**

**Client Notes**

**(Include Needs and**

**Circumstances):**

**Ethnicity:**

**White: White British  White Irish  Other White Background**

**Black: Black African  Black Caribbean  Other Black Background**

**Asian: Indian  Pakistani  Bangladeshi  Other Asian**

**Mixed: White & Black Caribbean  White and Black African White & Asian**

**Other Mixed    
  
 Other: Arab  Chinese Other  Do not wish to answer**

**Action taken:**

**How did Client hear**

**about CNCA?**

**Registered Company Limited by Guarantee No. 4114552**

**Registered Charity No. 1084451**